



그래프 기반 지식 강화형 인공지능 (Part 2)

w/ Graph & Language Intelligence

Byungkook Oh (오병국)

Department of Computer Science and Engineering

bkoh509@gmail.com/bkoh509@gmail.com https://bkoh509.github.io https://gli.konkuk.ac.kr





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- 1. Today
- 2. Background
- 3. Large Language Models
- 4. Knowledge Graphs
- 5. Graph-enhanced Training
- 6. Graph-enhanced Reasoning
- 7. LLM-based Recommendation

What's Next?

☐ Knowledge Graphs? or Large Language Models?

Structured Knowledge Models (Knowledge Graphs)

- √ Explicit knowledge
- ✓ <u>Latest/Expert knowledge</u>
- ✓ Domain-specific knowledge
- ✓ Accuracy
- ✓ Determinateness
- ✓ Interpretability
- Incompleteness
- □ Lacking language
- Understanding
- Unseen facts



Large Language Models (Text)

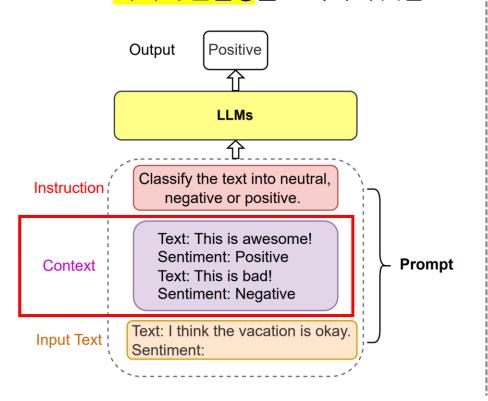
- <u>Generalizability</u>
- ✓ General Knowledge
- ✓ Language Processing
- Implicit knowledge
- Hallucination
- Indeterminateness
- → Black-box
- Lacking domain-specific Knowledge
- Lacking new knowledge

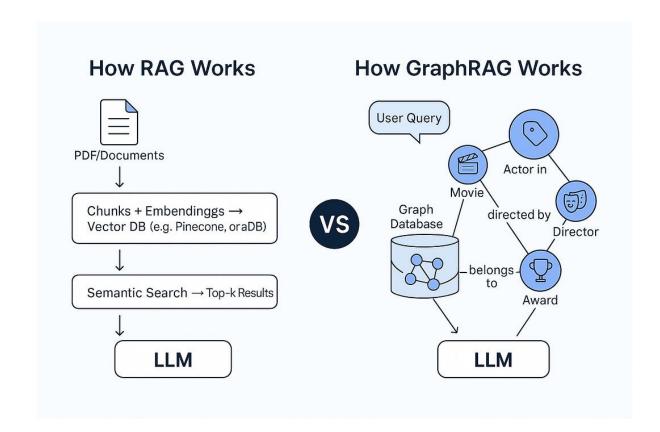
What's Next? - Augmentation

□ 다양한 소스의 최신 지식을 실시간으로 검색·활용하여 생성모델의 환각을 줄이고 사실 검증 가능성을 높이는 것을 목표

✓ 기존 방식: Query와 가장 유사한 chunk만을 개별적으로 검색하기 때문에 <mark>여러 문서에 흩어진 관련 정보들</mark>

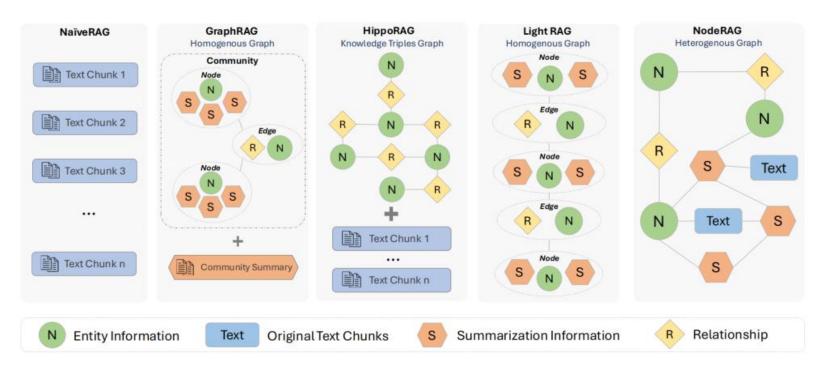
<mark>사이의 연결성</mark>을 포착하지 못함





What's Next? - Augmentation

- □ 다양한 소스의 최신 지식을 실시간으로 검색·활용하여 생성모델의 환각을 줄이고 사실 검증 가능성을 높이는 것을 목표
 - ✓ 전역적 이해 (Global Understanding)
 - ✓ 다중 홉(Multi-hop) 추론
 - ✓ 맥락연결
 - ✓ 중복제거 및 일관성



What's Next? – Integration

- □ 다양한 유형의 지식을 <mark>멀티모달 생성모델</mark>(또는 <mark>추천/이상탐지</mark> 모델)이 보다 명확하 게 이해할 수 있도록 하는 것을 목표
 - ✓ 기존 방식: 복잡한 문장 의도를 정확하게 해석하기 어렵게 함

사용자: 안녕! 내가 키우는 강아지 3마리에 대해 설명해 줄게. 내 질문에 답해줘.

시스템: 물론이지! 강아지들에 대한 설명을 해주면 그에 맞추어 답변해 줄게.



사용자: 첫번째와세번째는 에서 각각 탁자 위와 의자 위에

앉아있는 흰색 강아지야. 둘 다 곱슬거리는 흰색의 털을 가지고 있어.

세 마리 각각 레티마, 레티마, 그리고 레티마 소리를 내.



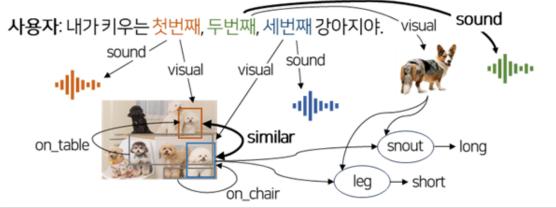
두번째는 로, 세번째와 똑같이 주둥이가 길고 다리가 짧아.

특히, 첫번째와 세번째 동물은 비슷하게 생겼어.

그림 1. 기존의 선형적 멀티모달 상호작용

그림 2. 제안하는 그래프 구조 기반의 멀티모달 상호작용

사용자: 안녕! 내가 3마리의 동물을 설명해 줄게. 그다음에 내 질문에 답해줘. 시스템: 물론이지! 동물에 대한 설명을 해주면 그에 맞추어 답변해 줄게.



What's Next? - Integration

☐ KG-LLM Synergized Model (GenAl)

ex) KG -augmented Generation ex) KG Construction ex) KG Question Answering

	Standard LLM	KG-LLM Synergized Model	
	Generation/QA	KG-Augmented Generation	KG Question Answering
	Text, Image	Text, Multi-Modal KG	
Input	ex) "Which fruit does Byungkook like, or ?	ex) "Which fruit does <u>Byungkook</u> like, <u>apples</u> or <u>bananas</u> ? Ph.D. age: 30 What each entity in text really wants from KG (data + schema)	
Output	Text (probabilistic)	Text (probabilistic)	KG Entity (probabilistic + deterministic)
		✓ Lead to more explicit and domain-specific answer	



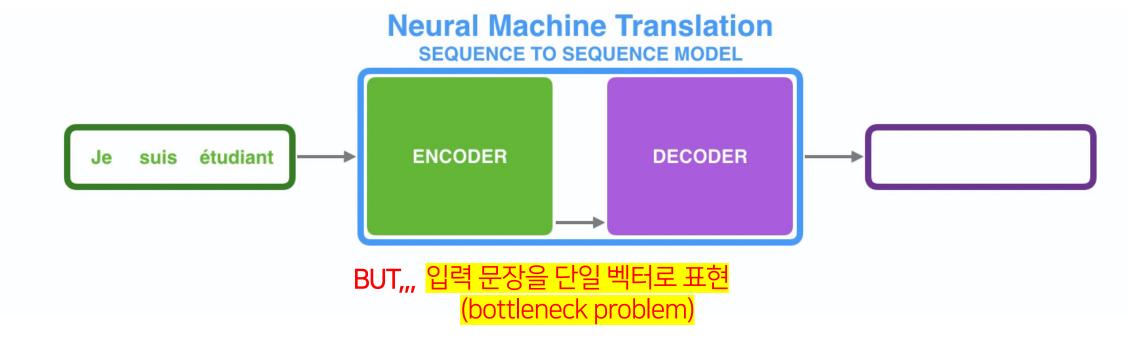


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Sequence-to-Sequence

- Neural Machine Translation
 - ✓ Single end-to-end neural network -> subcomponents 별로 따로 최적화할 필요가 없음
 - ✓ 2개의 RNN으로 구성된 Sequence-to-Sequence model을 활용함
 - 2014년 구글에 의해 제안된 encoder-decoder 구조의 모델
 - 가변길이의 문장 출력을 가능하게 한모델



Attention

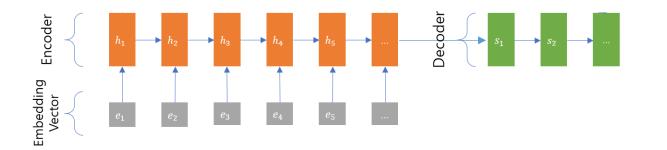
- ✓ 기존 sequence-to-sequence 모델들의 Bottleneck 문제를 해결하기 위해 제안됨
- ✓ decoder의 각 step에서 입력 문장의 특정 부분에 '집중'할 수 있도록 connection을 추가함
 - 연관성이 높은 토큰에 가중치를 높여 학습

1. Prepare inputs

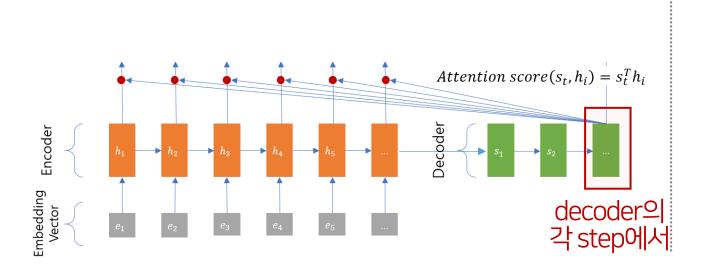
Lancoder hidden state at time step h₁

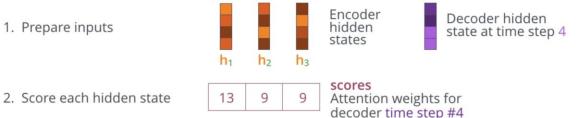
Lancoder hidden state at time step h₂

Lancoder hidden state at time step h₃

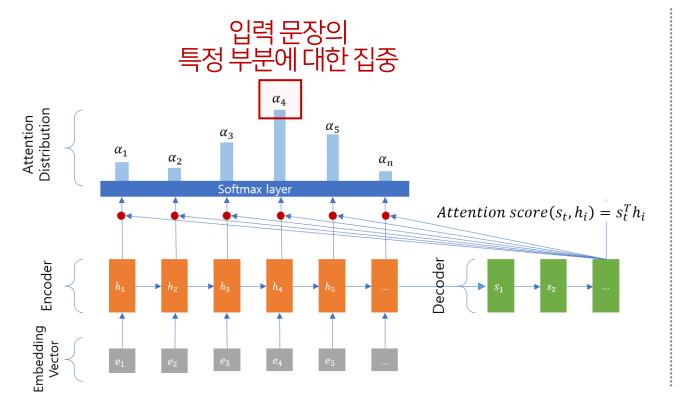


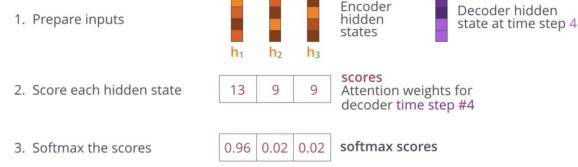
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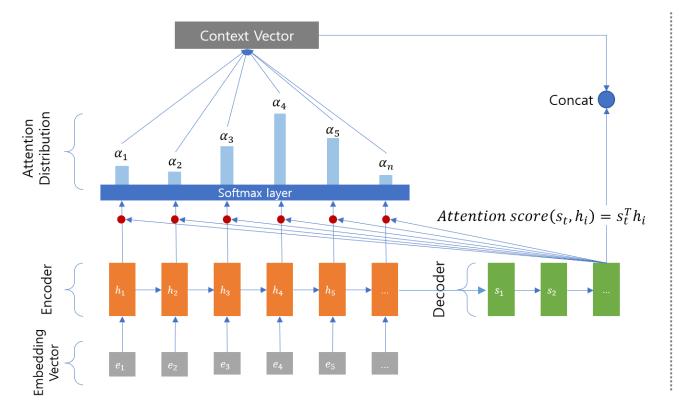


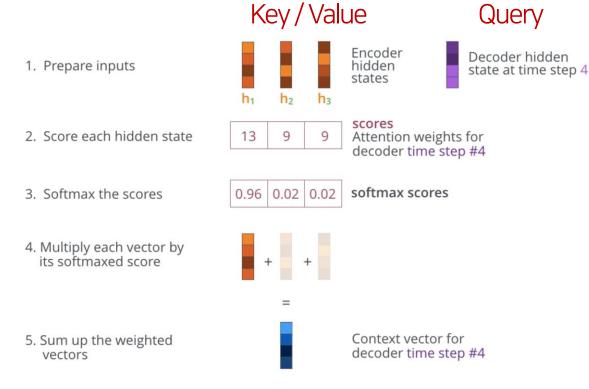
- ✓ 기존 sequence-to-sequence 모델들의 Bottleneck 문제를 해결하기 위해 제안됨
- ✓ decoder의 각 step에서 <mark>입력 문장의 특정 부분에 '집중'</mark>할 수 있도록 connection을 추가함
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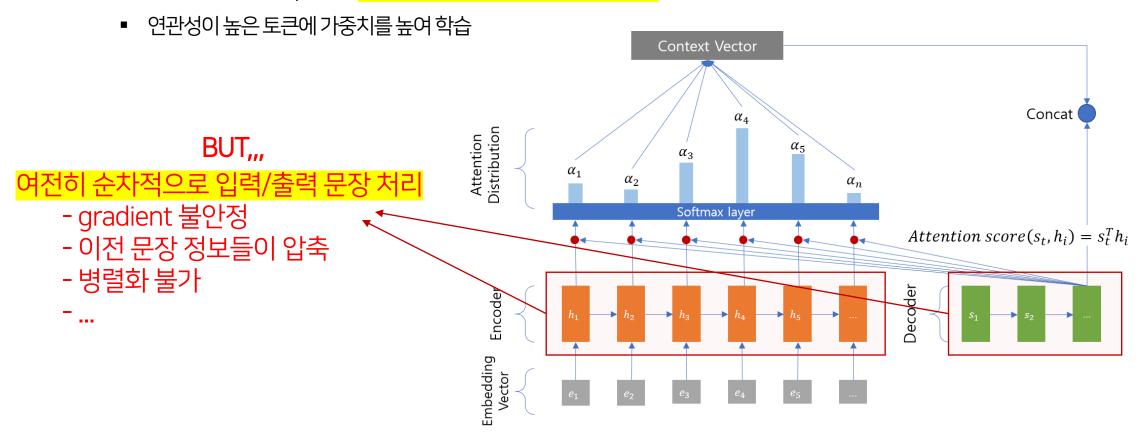


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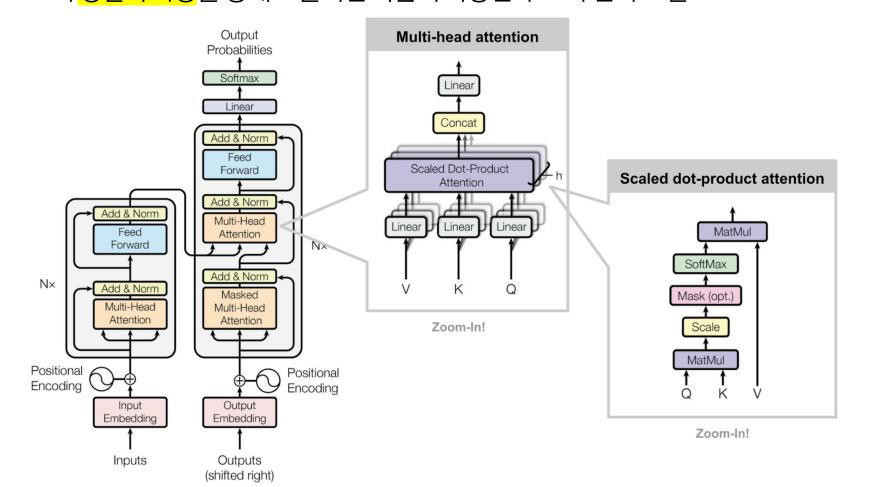
- ✓ 기존 sequence-to-sequence 모델들의 Bottleneck 문제를 해결하기 위해 제안됨
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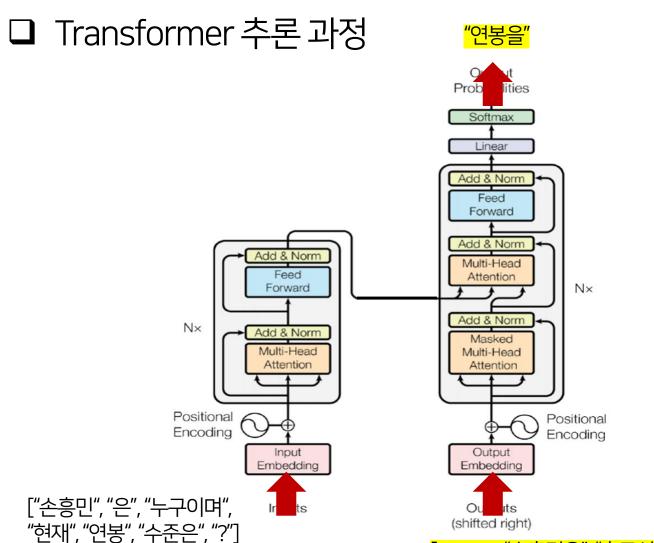
□ Transformer

입력 문장을 순차적으로 집어넣어서 h1, h2, h3와 context vector를 생성하지 않고 입력 문장을 통째로 처리

✓ Attention의 <mark>병렬적 사용</mark>을 통해 효율적인 학습이 가능한 구조의 언어 모델



■ Transformer 학습 과정 ["손흥민은", "축구선수이며", "세계최고", "수준의", "연봉을", "받는다", "<EOS>"] Softmax Linear Add & Norm SOS Feed Forward 손흥민 은 Add & Norm Add & Norm Attention Forward $N \times$ Add & Norm Add & Norm Multi-Head Attention Attention Positional Positional <EOS> Encoding Encoding Output Masked attention weights Embedding Embedding ["손흥민", "은", "누구이며", (shifted right) *"*현재", "연봉", "수준은", "?"]





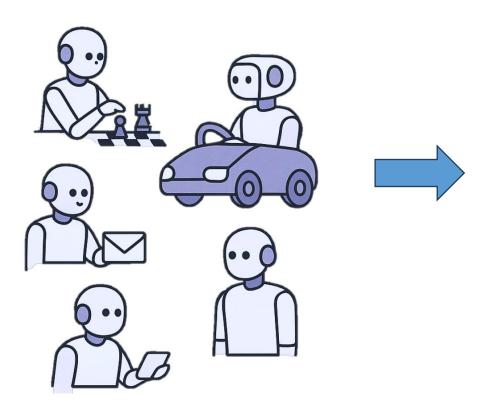


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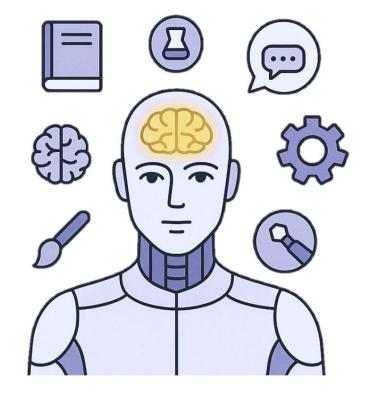
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What is AGI?

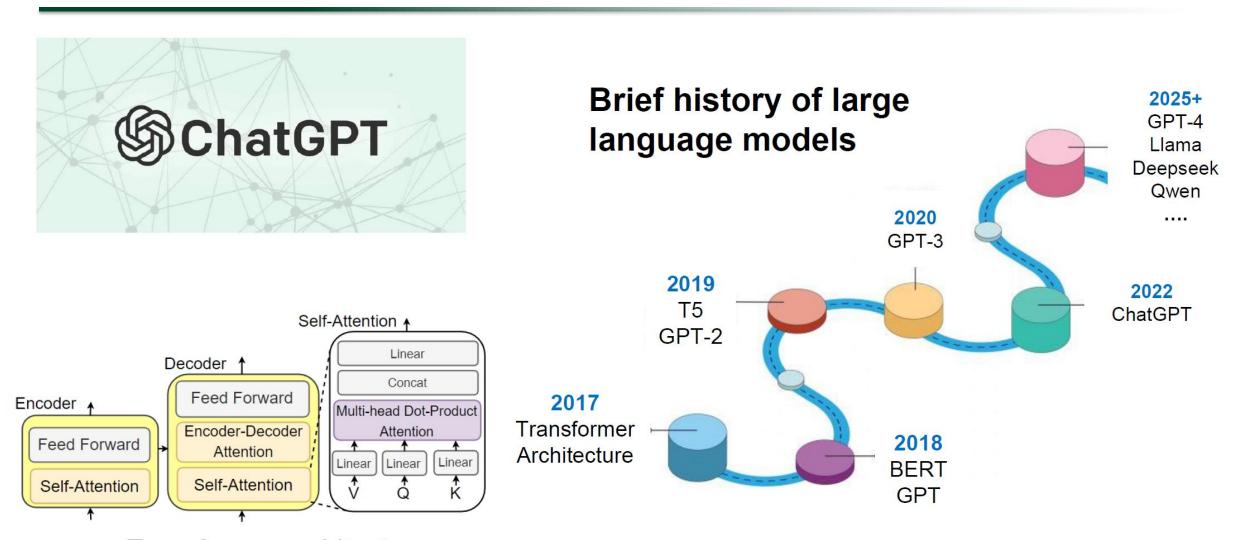
Artificial Intelligence (AI)
Specialized intelligence



Artificial General Intelligence (AGI) Human-level general intelligence



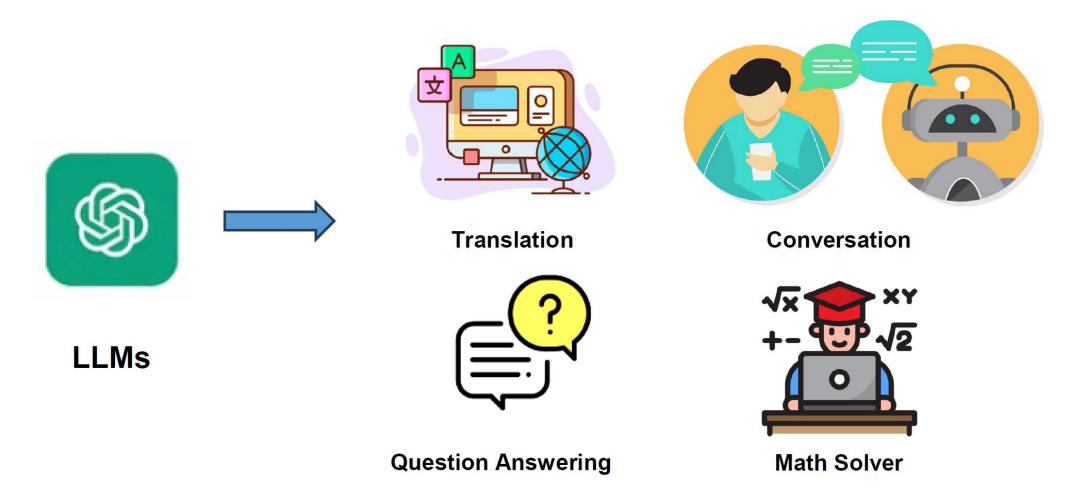
LLMs as AGI



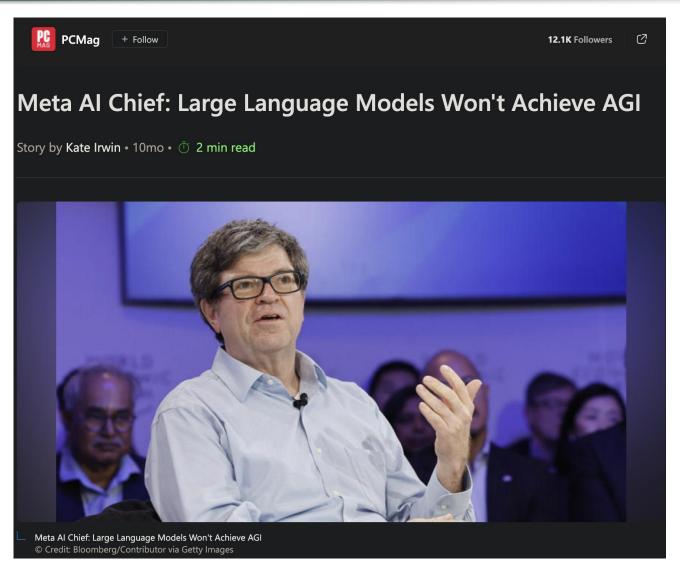
Transformer architecture

LLMs as AGI

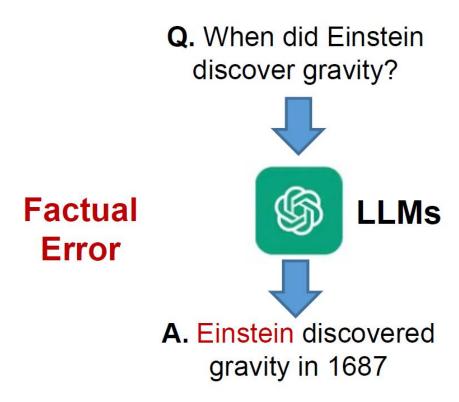
☐ LLMs achieve surprising performance across many tasks.

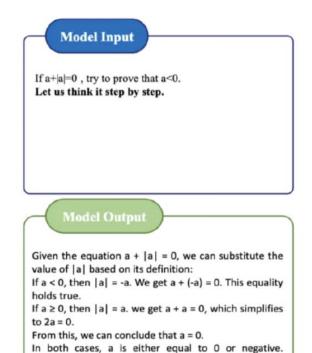


Can LLMs achieve AGI?



☐ LLMs suffer from **hallucination problems** during reasoning.





However, the equation a + |a| = 0 does not hold true

we can conclude that a must be strictly less than zero

(a < 0) based on the given equation.



Hallucination impairs the trustworthiness of LLMs.

☐ LLMs limit in accessing up-to-date knowledge.

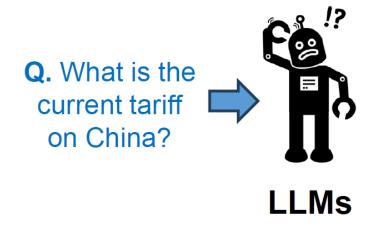
Apr 2 Mr. Trump added a 34 percent tariff on imports from China, to take effect on April 9, on top of two earlier rounds of 10 percent tariffs he had already imposed.

Trump Threatens to Slap an Additional 50% Tariff on Apr 8 China

By Alyssa Lukpat, Reporter



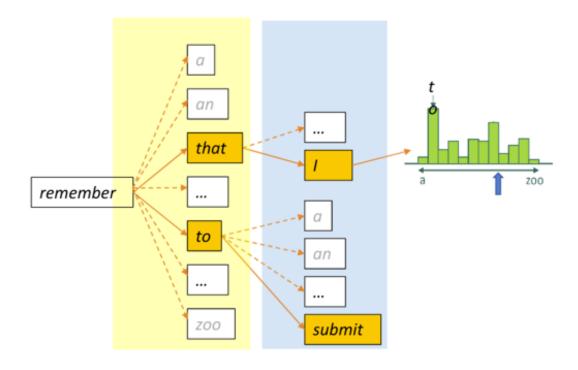
Apr 10 Based on the lack of respect that China has shown to the World's Markets, I am hereby raising the Tariff charged to China by the United States of America to 125%, effective immediately. At some



- ☐ LLMs lack interpretability.
 - ✓ How to represent knowledge?
 - ✓ Why make such a decision?

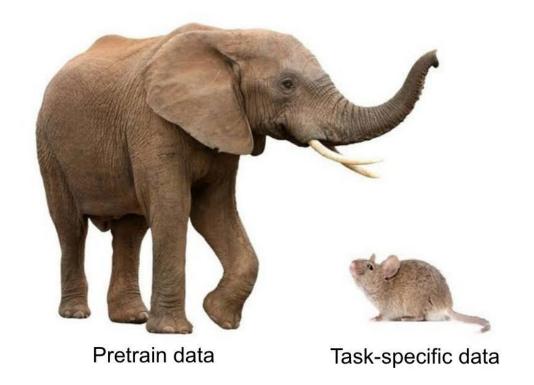


- ☐ LLMs are indecisive.
 - ✓ LLMs reason by probability.



☐ LLMs are **heavy**

- ✓ More data more parameters.
- ✓ Cannot generalize to a specific domain







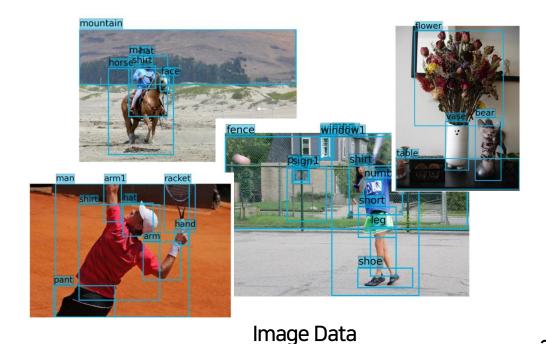
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What is Knowledge?

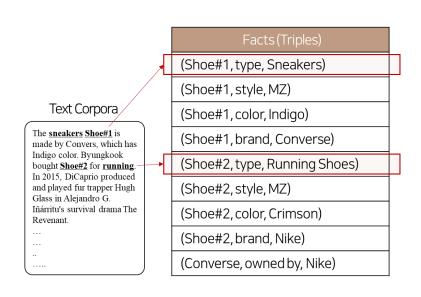
- □ 모든 데이터에는 human knowledge가 암묵적으로 담겨있음
 - ex) 텍스트: 단어 나열
 - "아스피린은 두통을 완화한다" -> 개념(약물, 증상), 인과관계, 의학적 사실
 - ex) 이미지: 픽셀 배열
 - "고양이가 소파 위에 있다" -> 객체(고양이, 소파), 관계(위에), 상식(고양이는 동물)



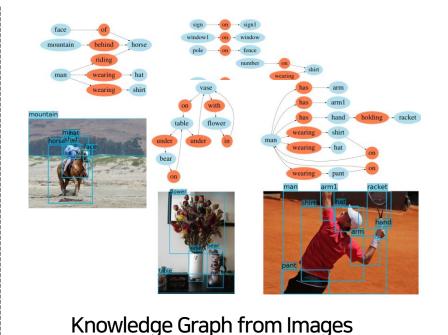


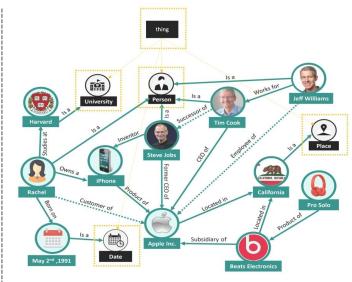
What is Knowledge Graph?

- ☐ Collection of facts about <u>entities</u> and semantic <u>relations</u> between entities
 - ✓ Directed Labeled Multigraph: more generalized form than other graph forms
 - ✓ 구조: Subject Predicate Object



Knowledge Graph from Text

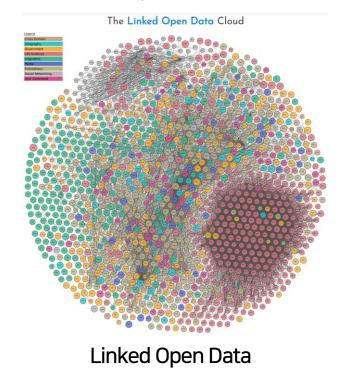




General Knowledge Graph

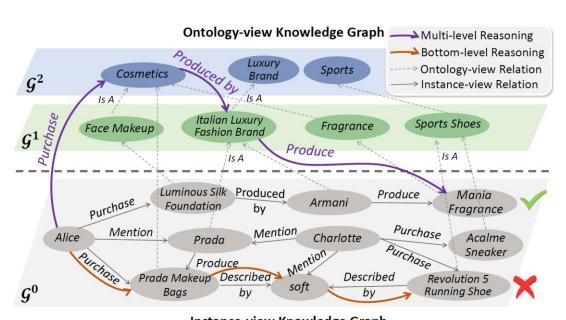
Knowledge Graph: Human Knowledge

- □ 지식그래프 (Knowledge Graph)
 - ✓ 방대한 양의 지식 정보(데이터)와 데이터 간의 관계지식
 - ✓ 복잡한 인간의 지식을 시각적이고 직관적인 방식으로 표현
 - 다양하 개념, 사실, 관계를 통합적으로 표현
 - 이를 통해 정보를 검색, 탐색 및 이해하기 쉽게 만듦



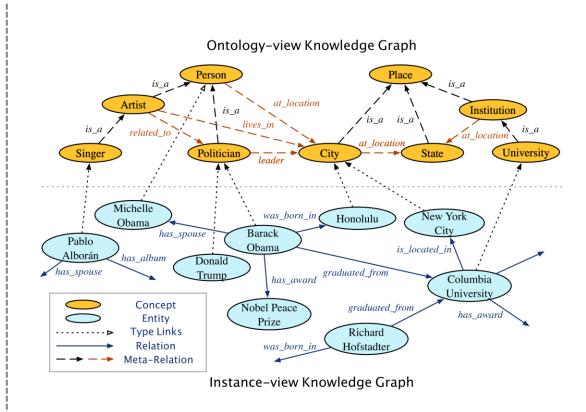
Personalized Knowledge Graph • 개인화된 지식 그래프 사용자 Context와 Contents에 대한 실시간 추론 컨텐츠 상황 취향 Personal KG 사용자 컨텍스트 파악 Personal KG 맞춤형 추천 제공 도메인 특화 지식 정보 제공 Domain KG . 전문 서비스 제공 · 비즈니스 데이터·검색· · · · · **Enterprise KG** 업무 생산성 향상 및 빠른 의사결정 도출

- ☐ A structured collection of facts organized by semantic schemas
 - ✔ fact들의 구조화된 집합 (Data) + 의미론적 스키마로 조직화 (Ontology)

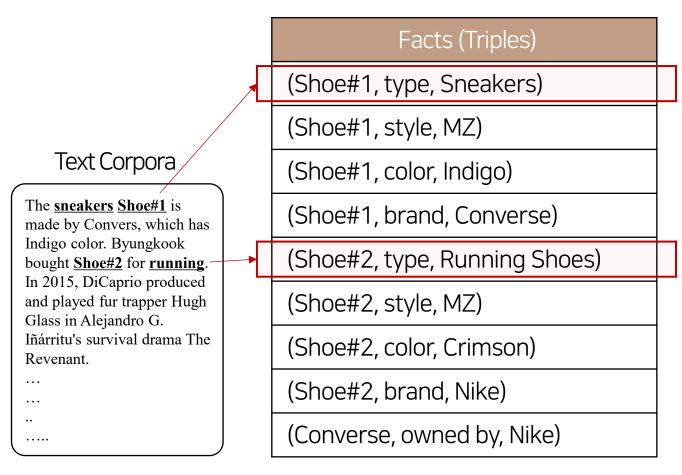


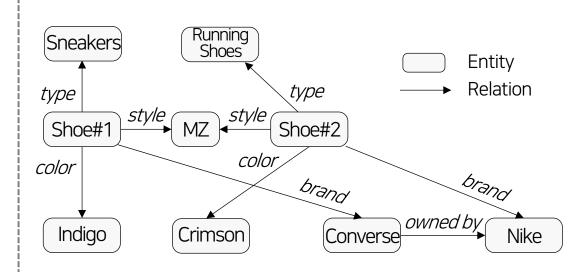
Instance-view Knowledge Graph

Figure 1: Multi-level reasoning over two-view KGs.



- ☐ A structured collection of facts organized by semantic schemas
 - ✔ fact들의 구조화된 집합 (Data) + 의미론적 스키마로 조직화 (Ontology)



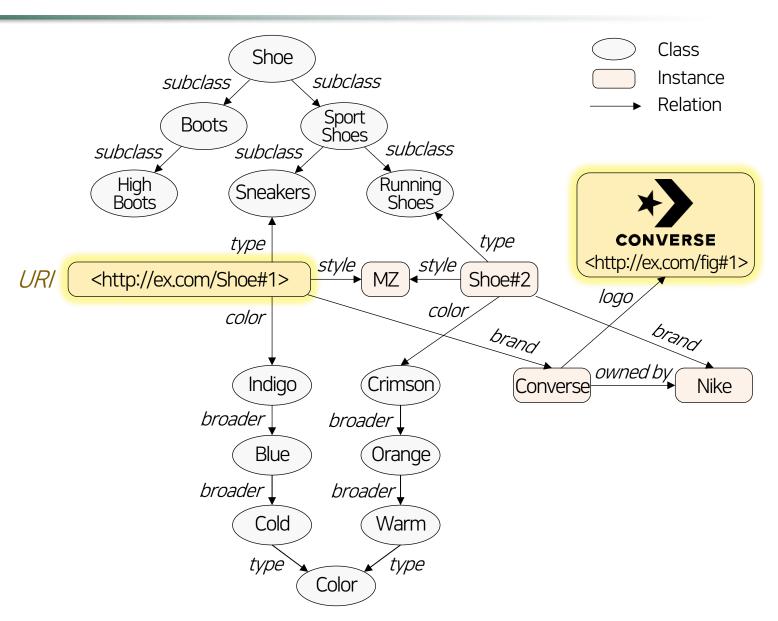


- ✓ Data + Schema (Ontology)
 - factual knowledge
- ✓ Reusable

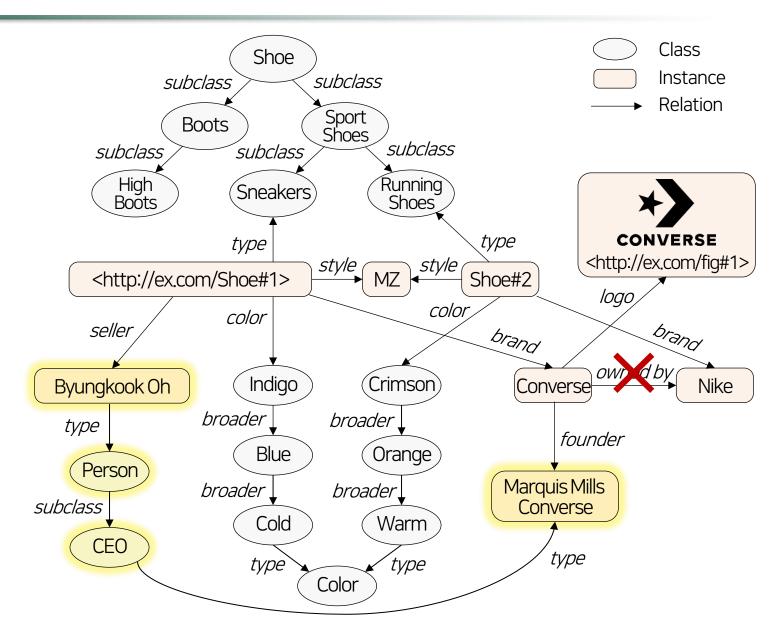
Class Shoe Instance subclass subclass Relation Sport **Boots** Shoes subclass subclass subclass High Running Sneakers) **Boots** Shoes type type Shoe style Ontology Shoe#1 Shoe#2 color color brand brand owned by Indigo **Crimson** Nike Converse broader broader _ Data Blue Orange ` broader broader Cold Warm Color type type Color Ontology

" formal and explicit specification of a shared conceptualization "

- ✓ Data + Schema (Ontology)
 - factual knowledge
- ✓ Reusable
- ✓ Interoperable
- ✓ Machine Readable

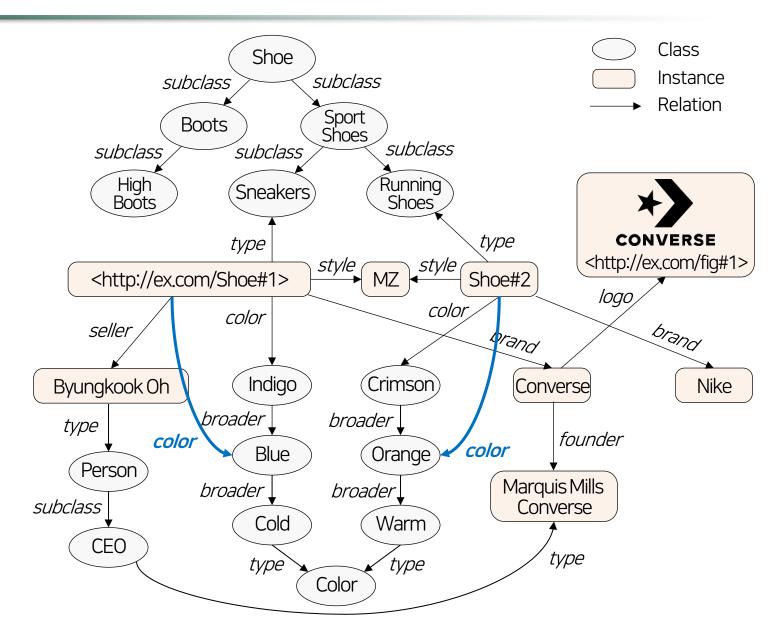


- ✓ Data + Schema (Ontology)
 - factual knowledge
- ✓ Reusable
- ✓ Interoperable
- ✓ Machine Readable
- ✓ Flexible / Extensible



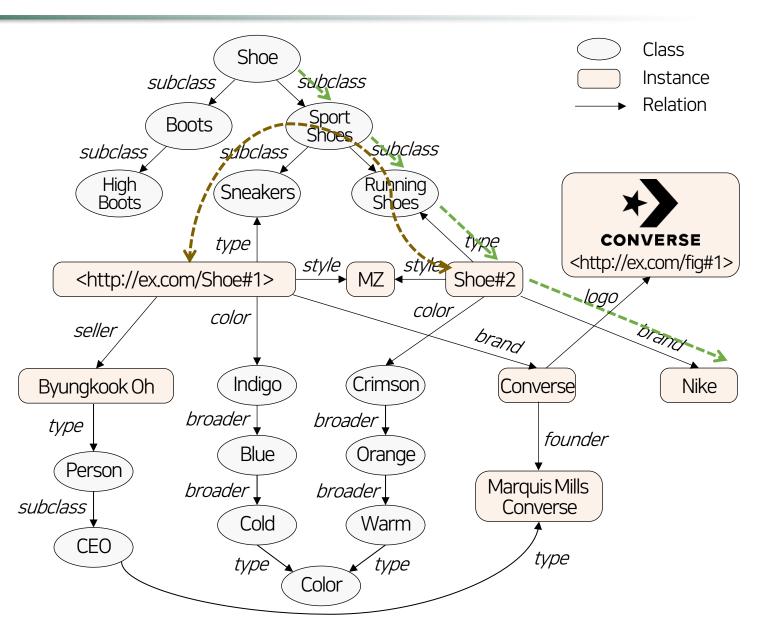
Knowledge Graph = Data and Ontology

- ✓ Data + Schema (Ontology)
 - factual knowledge
- ✓ Reusable
- ✓ Interoperable
- ✓ Machine Readable
- ✓ Flexible / Extensible
- ✓ Inference (DL)
 - color + broader -> color



Knowledge Graph = Data and Ontology

- ✓ Data + Schema (Ontology)
 - factual knowledge
- ✓ Reusable
- ✓ Interoperable
- ✓ Machine Readable
- ✓ Flexible / Extensible
- ✓ Inference (DL)
 - color + broader -> color
- ✓ Other kinds of Queries
 - Navigation
 - Similarity & Locality (structure)



☐ KGs are transparent.

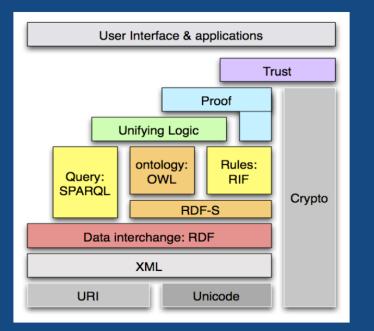
LLM is black-box

- How to represent knowledge?
- Why make such a decision?



KG is transparent

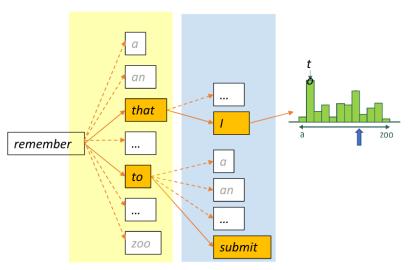
- Ontology and semantic definition
- Visible to users, e.g., nodes, edges
- Systematic store/exchange/update



☐ KGs are adamant.

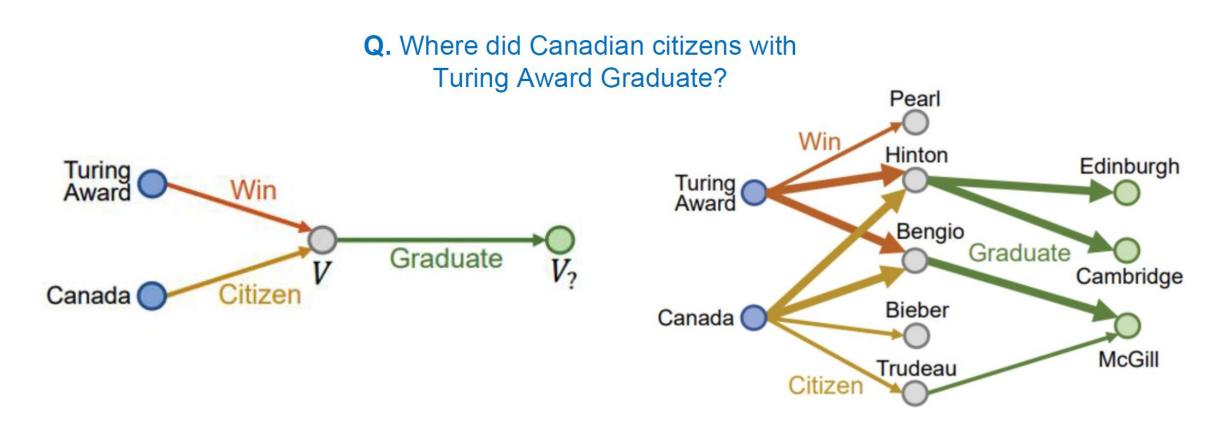
LLM is indecisive

- Easily swayed
- Anything with a probability



KG is adamant Mostly black and white facts Photographic memory Capital Singapore (city-(a) 1°17′N 103°50′E Official languages English Malay Mandarin · Tamil National language Malay Ethnic groups 74.3% Chinese $(2020)^{[a]}$ 13.5% Malay 9.0% Indian 3.2% Others 31.1% Buddhism Religion (2020)[b] 20.0% No religion 18.9% Christianity 15.6% Islam 8.8% Taoism 5.0% Hinduism 0.6% Others Demonym(s) Singaporean Government Unitary dominantparty parliamentary republic President Halimah Yacob Prime Minister Lee Hsien Loong Legislature **Parliament**

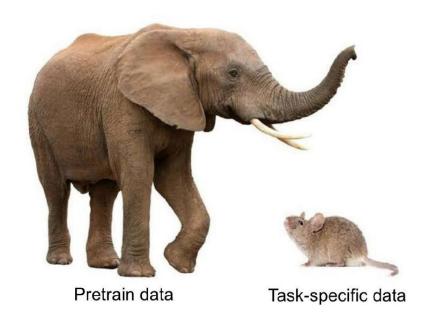
☐ KGs power symbolic reasoning.

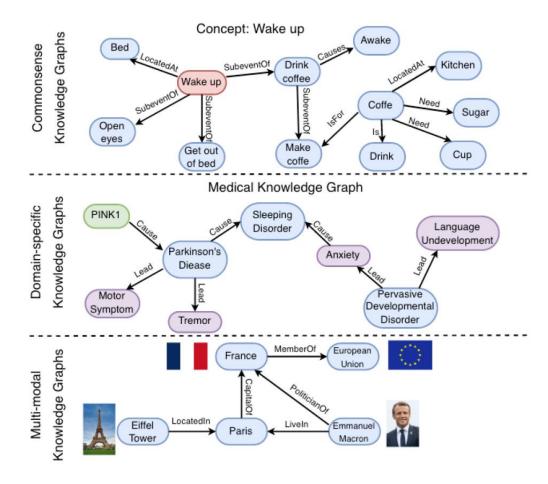


☐ KGs can provide domain-specific knowledge.

LLM is hungry

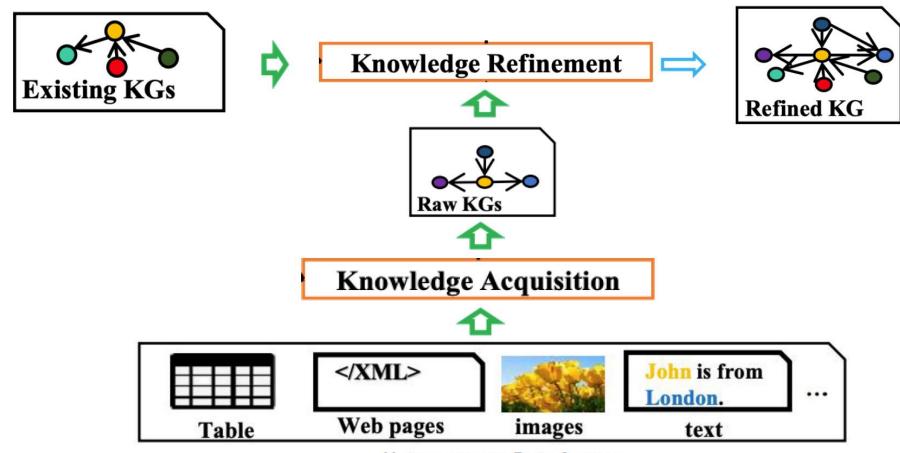
- More data more parameters
- Learn new knowledge inefficiently





Limitations of KGs

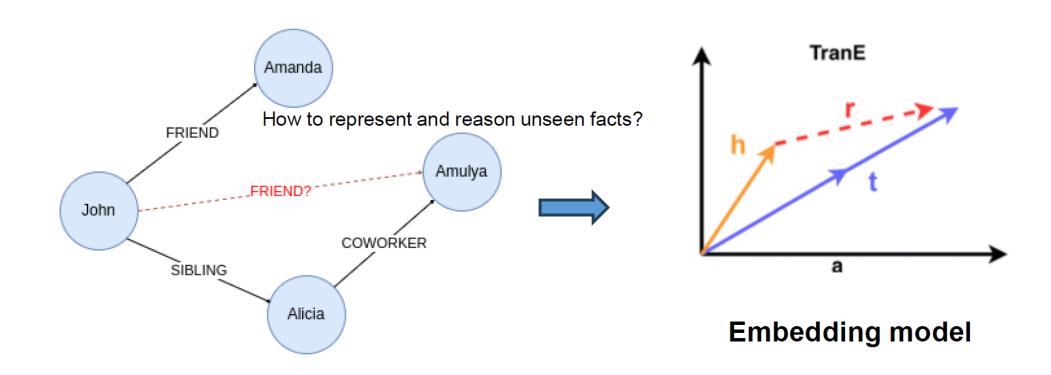
☐ KGs are difficult to construct.



Heterogenous Data Source

Limitations of KGs

☐ KGs are incomplete and noisy.



How to represent and reason unseen facts?

Synergy of LLMs and KGs towards AGI

Knowledge Graphs (KGs)

Cons:

- Implicit Knowledge
- Hallucination
- Indecisiveness
- Black-box
- Lacking Domain-specific/New Knowledge

Pros:

- Structural Knowledge
- Accuracy
- Decisiveness
- Interpretability
- Domain-specific Knowledge
- Evolving Knowledge

Pros:

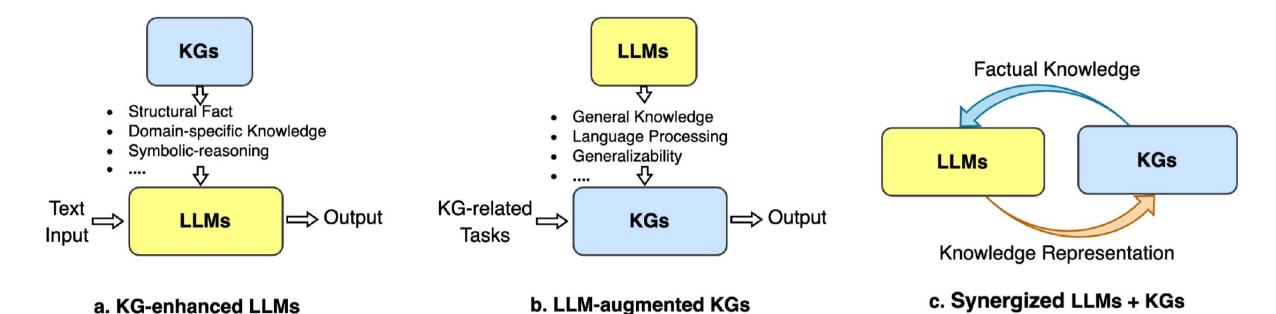
- General Knowledge
- Language Processing
- Generalizability

Cons:

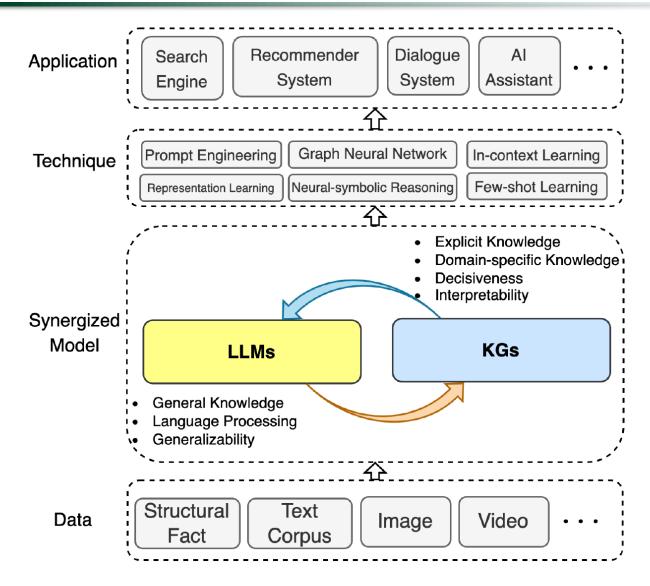
- Incompleteness
- Lacking Language Understanding
- Unseen Facts

Large Language Models (LLMs)

Roadmaps



Roadmaps





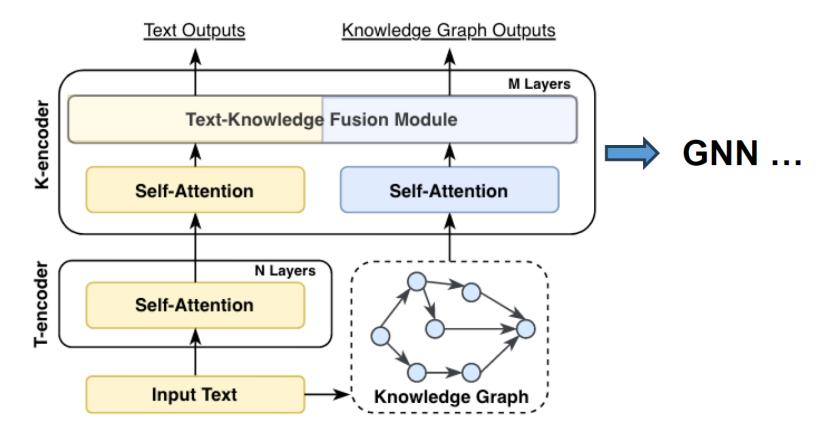


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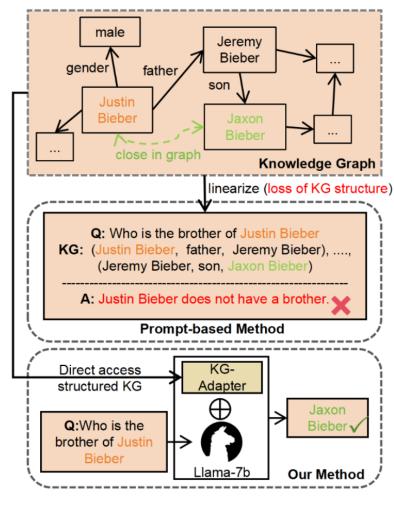
KG-enhanced LLM Training - Cokebert

- ☐ Integrating KGs by Additional Fusion Modules
 - ✓ Additional modules to better capture the structure knowledge of KGs.



KG-enhanced LLM Training - KG-adapter

☐ Integrating KGs by Additional Fusion Modules



KG-enhanced LLM Training - GraphGPT

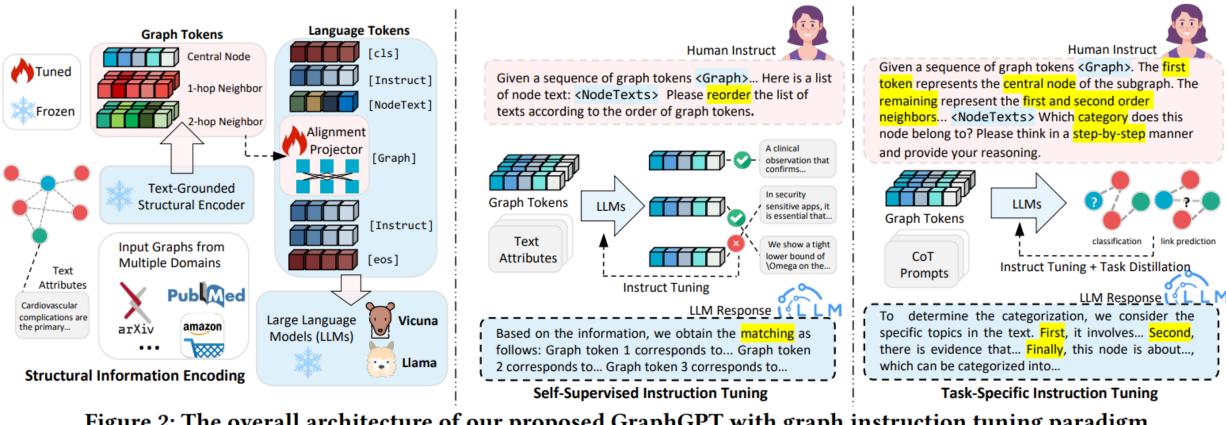


Figure 2: The overall architecture of our proposed GraphGPT with graph instruction tuning paradigm.

However,,,

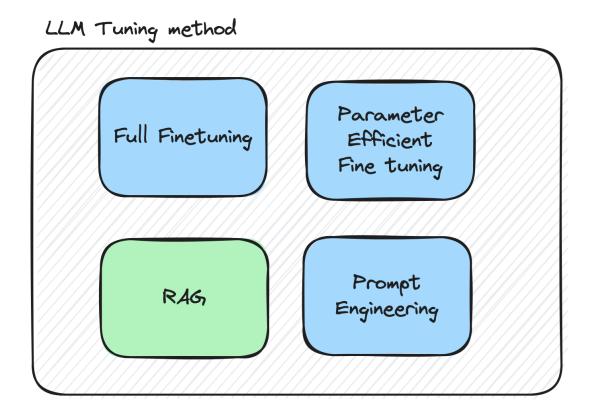
- ☐ KG-enhanced LLM training could fuse knowledge into LLMs.
- ☐ However, real-world knowledge is subject to change, and the pre-training approaches cannot update knowledge without retraining the model.
- ☐ KG-enhanced LLM Reasoning aims to separate the knowledge and text and inject the structural knowledge while LLM reasoning.



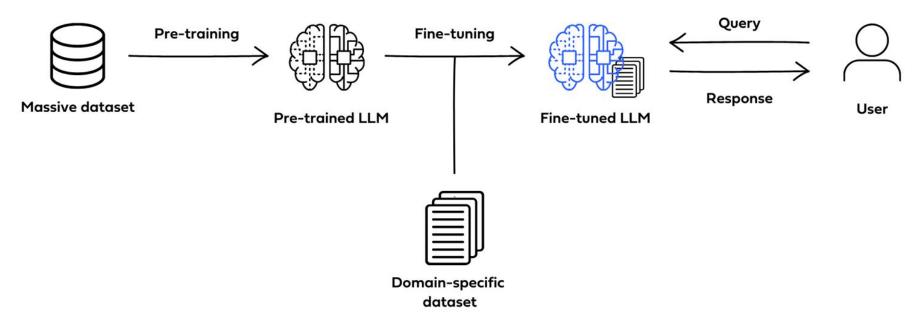


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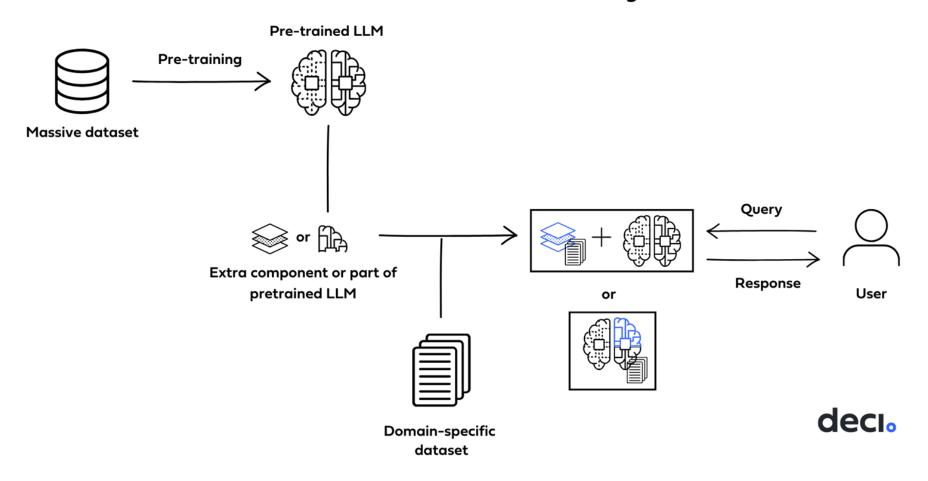
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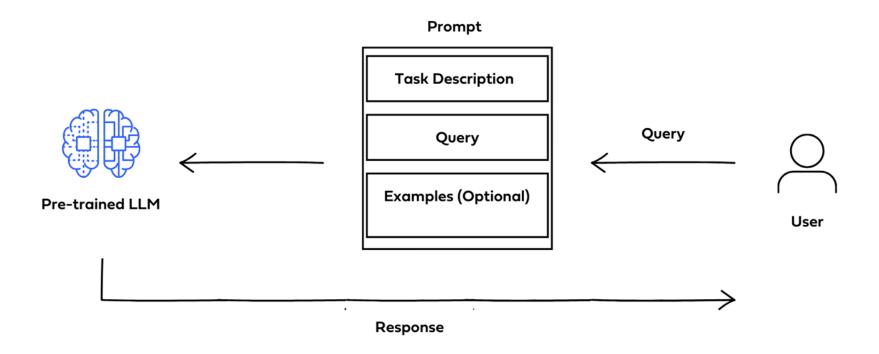
Full Fine Tuning



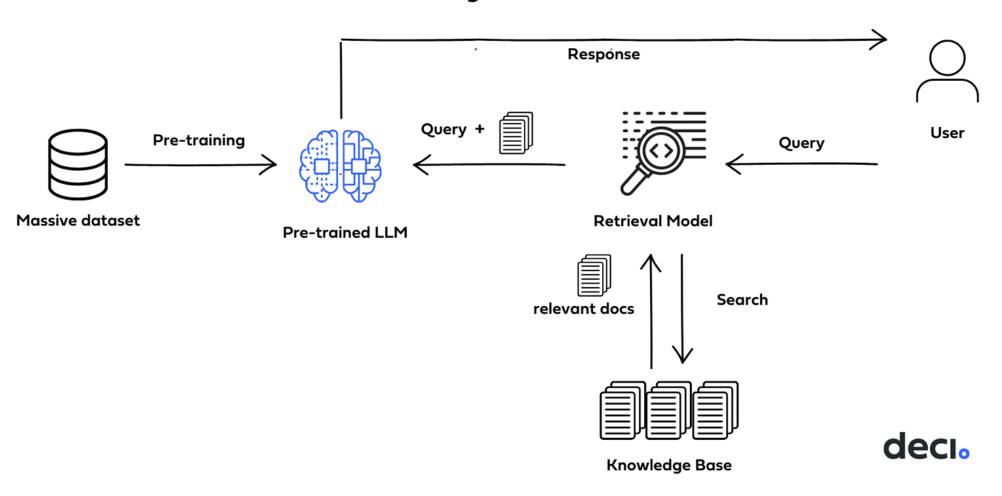
Parameter-Efficient Fine-Tuning



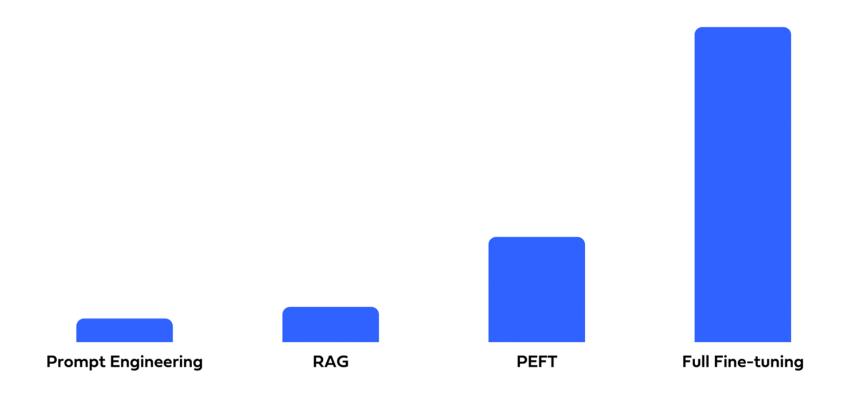
Basic Prompt Engineering

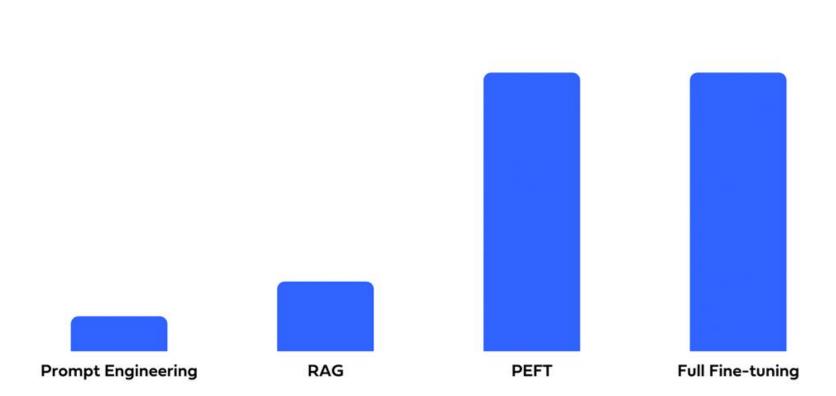


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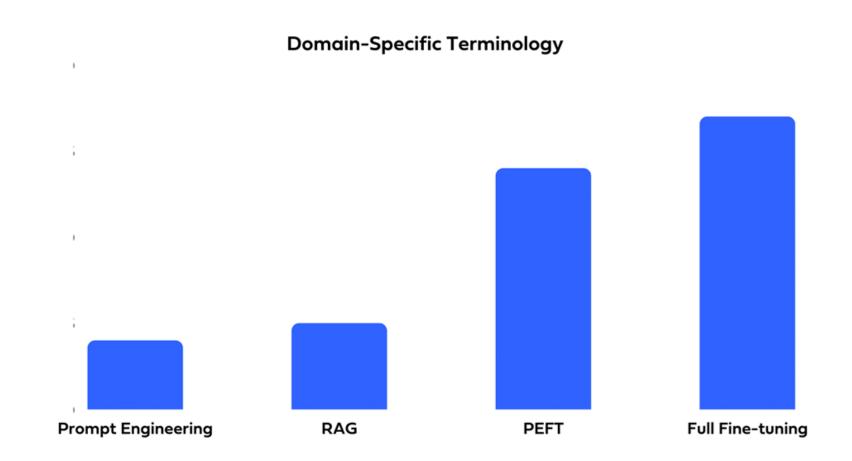


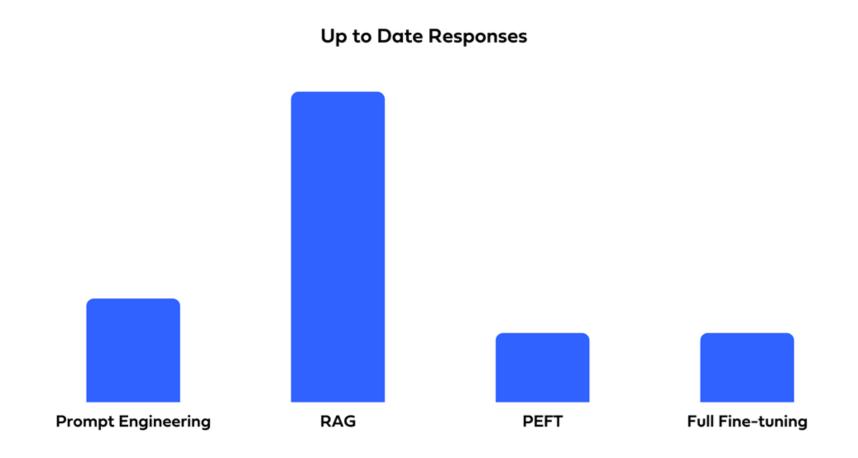
Cost of Implementation & Maintenance

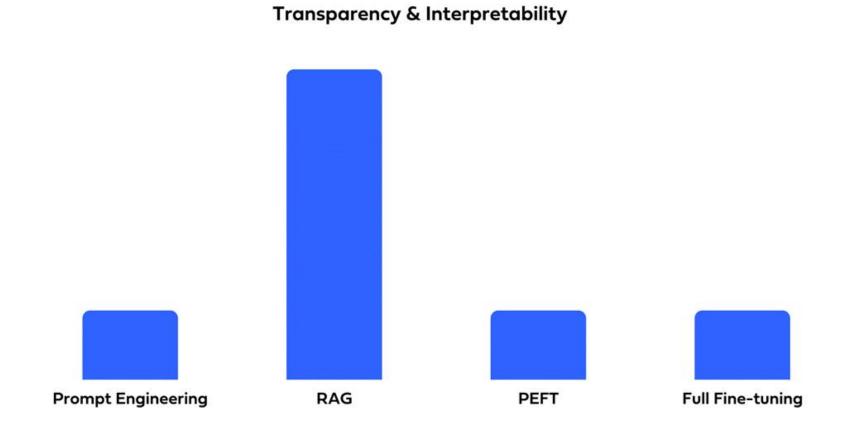




Complexity of Implementation







When to fine-tune

We may have some tasks where even the most cleverly designed prompts fall short. For example, even after significant prompt engineering, our system may still be a ways from returning reliable, high-quality output. If so, then it may be necessary to finetune a model for your specific task.

Successful examples include:

- <u>Honeycomb's Natural Language Query Assistant</u>: Initially, the "programming manual" was provided in the prompt together with n-shot examples for incontext learning. While this worked decently, fine-tuning the model led to better output on the syntax and rules of the domain-specific language.
- <u>ReChat's Lucy</u>: The LLM needed to generate responses in a very specific format that combined structured and unstructured data for the frontend to render correctly. Fine-tuning was essential to get it to work consistently.

도메인 specific할 때 fine-tuning (ex, NL-to-SQL)

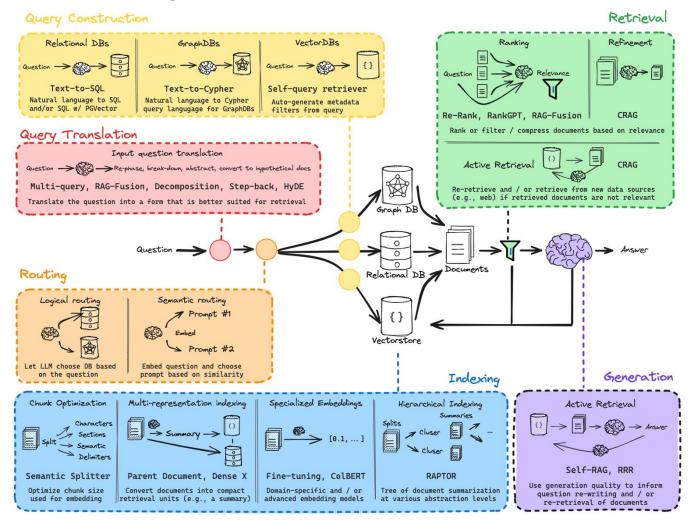
When to RAG

New Knowledge

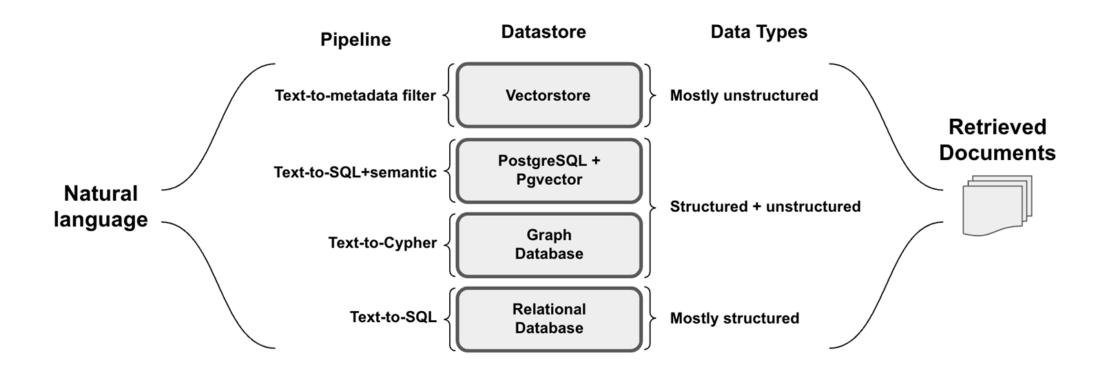
Long-context(memory)

문서가 너무 길 때 새로운 정보가 중요할 때

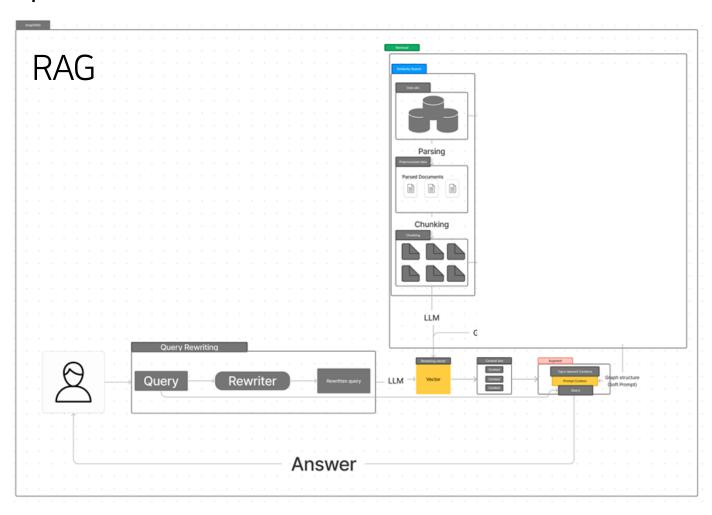
□ 성공적인 RAG를 위한 다양한 전략들



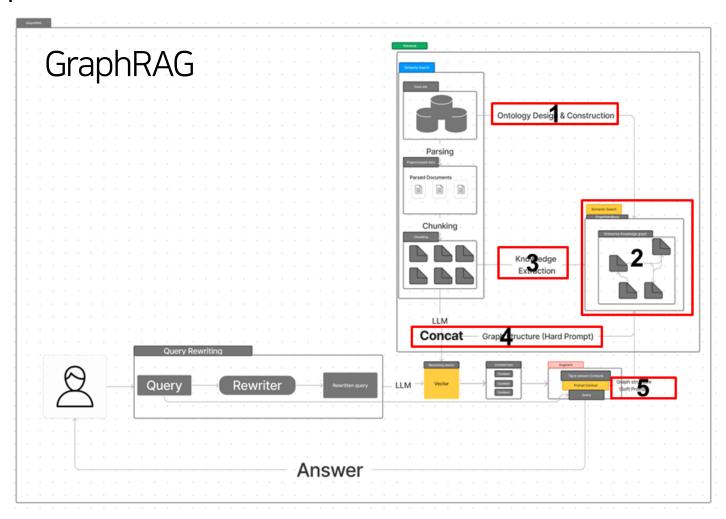
□ 정형 / 비정형 데이터가 혼합된 상황



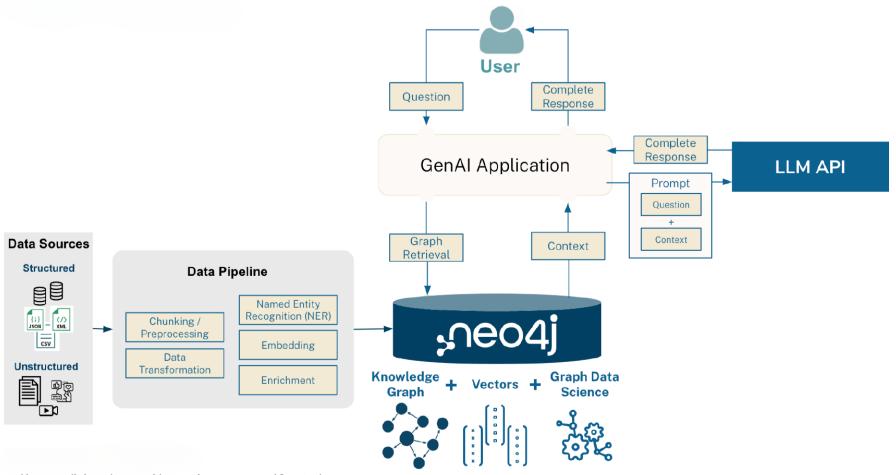
☐ RAG to GraphRAG



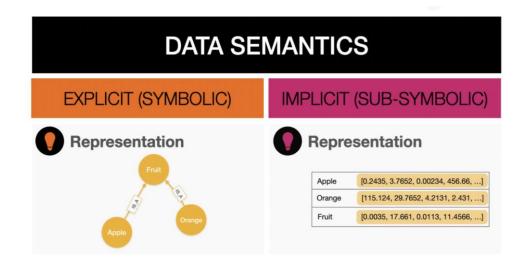
☐ RAG to GraphRAG

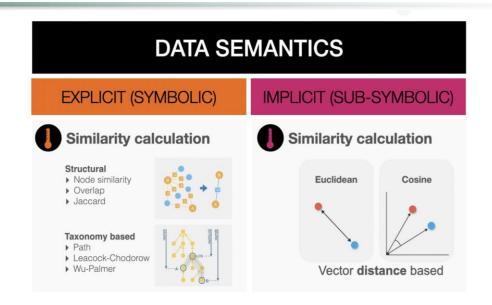


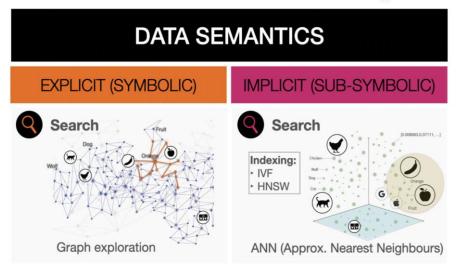
☐ KG-enhanced LLM retrieval augmented generation (GraphRAG).



- RAG to GraphRAG 차이점
 - ✓ 데이터 표현 방식
 - ✓ 데이터 유사성 비교 및 연산
 - ✓ 데이터 조회 방식



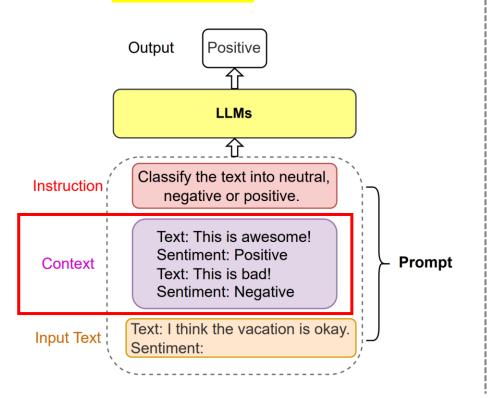


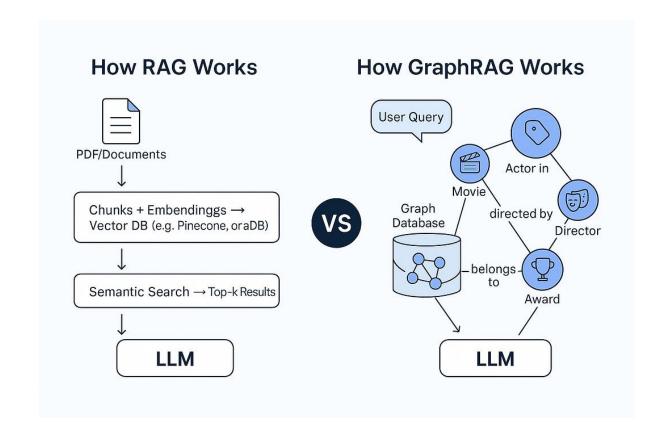


□ 다양한 소스의 최신 지식을 실시간으로 검색·활용하여 생성모델의 환각을 줄이고 사실 검증 가능성을 높이는 것을 목표

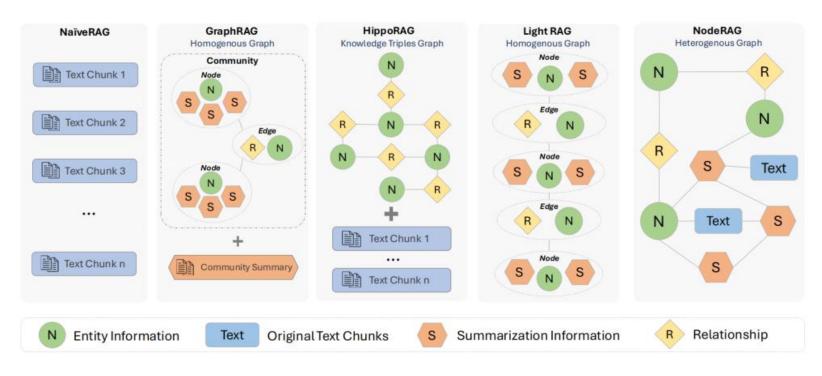
✓ 기존 방식: Query와 가장 유사한 chunk만을 개별적으로 검색하기 때문에 여러 문서에 흩어진 관련 정보들

<mark>사이의 연결성</mark>을 포착하지 못함



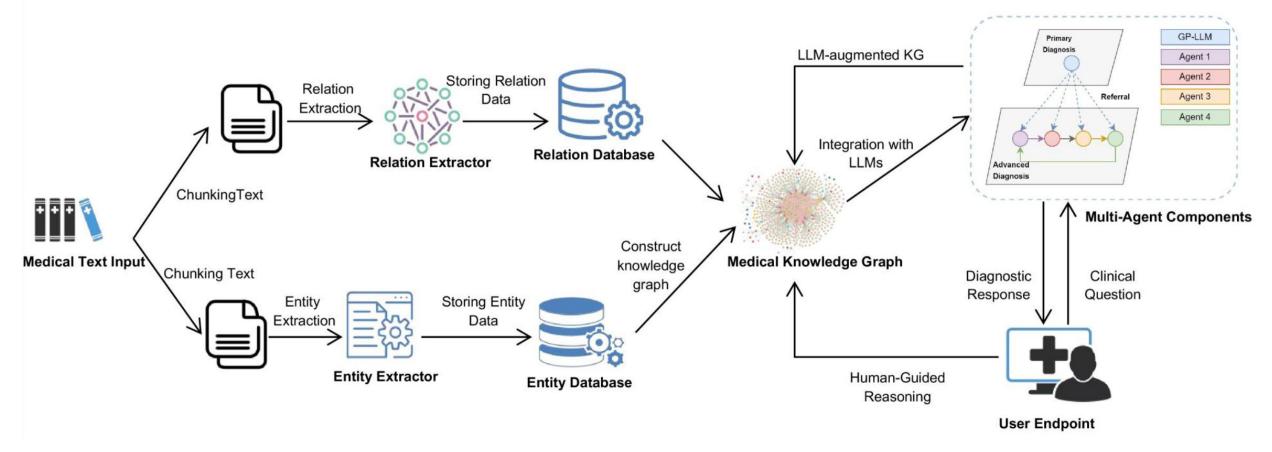


- □ 다양한 소스의 최신 지식을 실시간으로 검색·활용하여 생성모델의 환각을 줄이고 사실 검증 가능성을 높이는 것을 목표
 - ✓ 전역적 이해 (Global Understanding)
 - ✓ 다중 홉(Multi-hop) 추론
 - ✓ 맥락연결
 - ✓ 중복제거 및 일관성



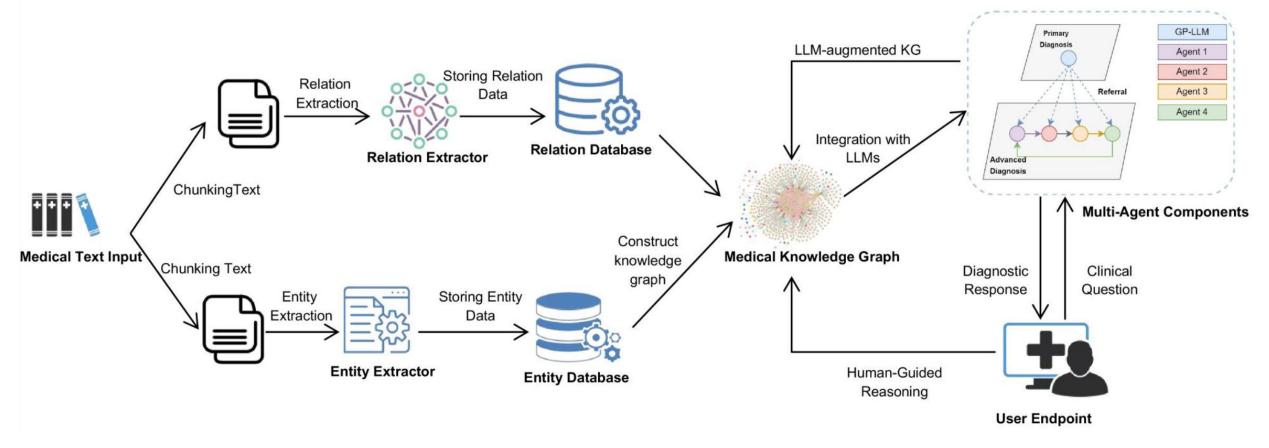
Graph-enhanced RAG from Documents

☐ KG+LLM for medical diagnosis.



Graph-enhanced RAG from Documents

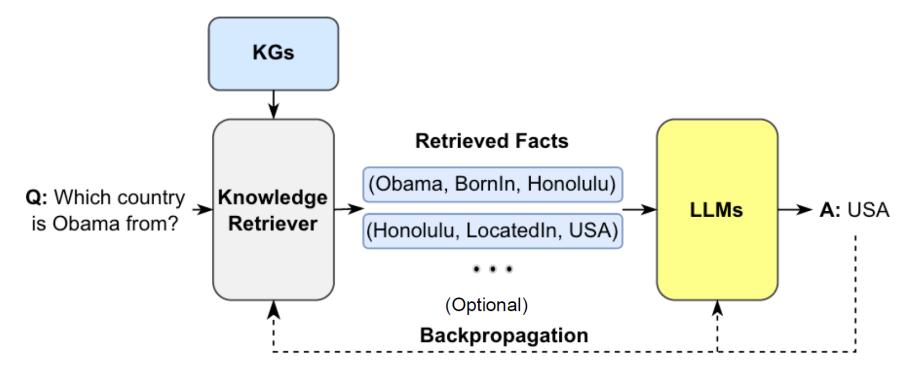
☐ KG+LLM for medical diagnosis.



KG-enhanced LLM Reasoning

Retrieval-augmented Knowledge Fusion

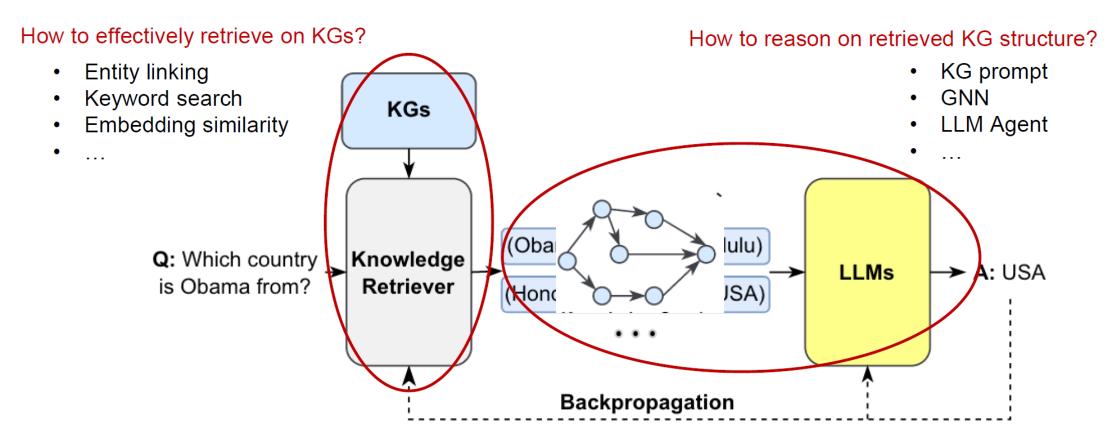
- Retrieve-then-reasoning.
- Parameters-free.
- Can be applied to closed-source LLMs (e.g., ChatGPT).
- Widely used in applications.



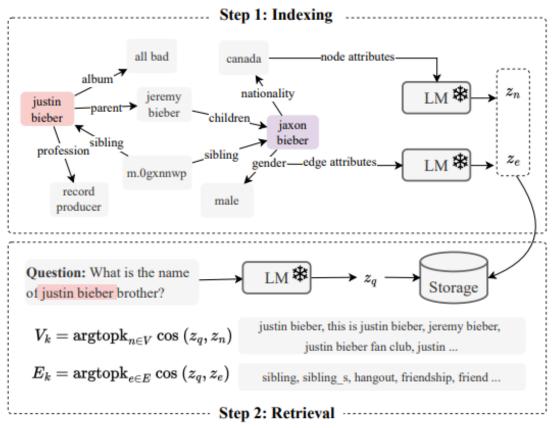
KG-enhanced LLM Reasoning

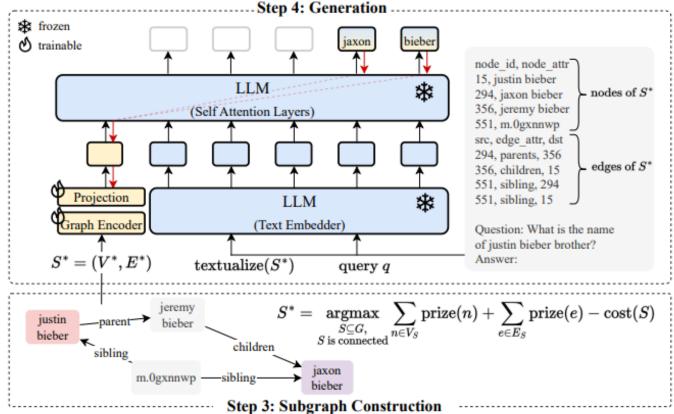
Retrieval-augmented Knowledge Fusion

Techniques and challenges.



KG-enhanced LLM Reasoning – G-Retriever



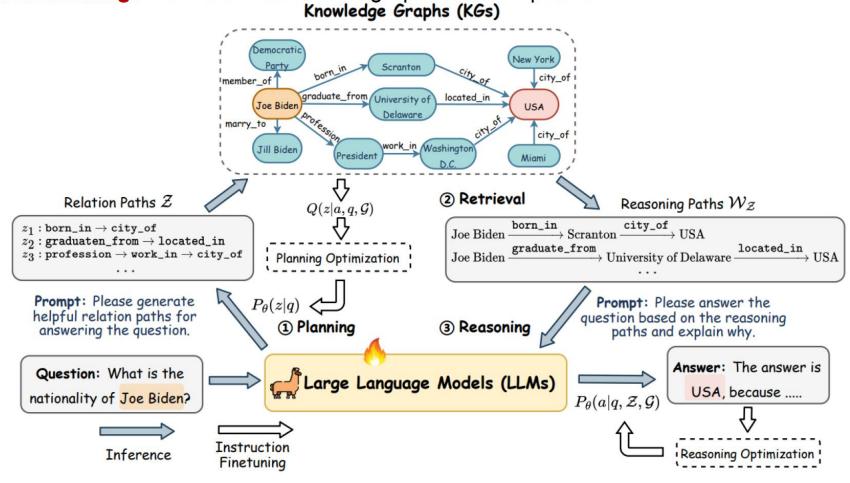


KG-enhanced LLM Reasoning – RoG

Planning-retrieval-reasoning.

Planning: generate faithful relation paths as plans.

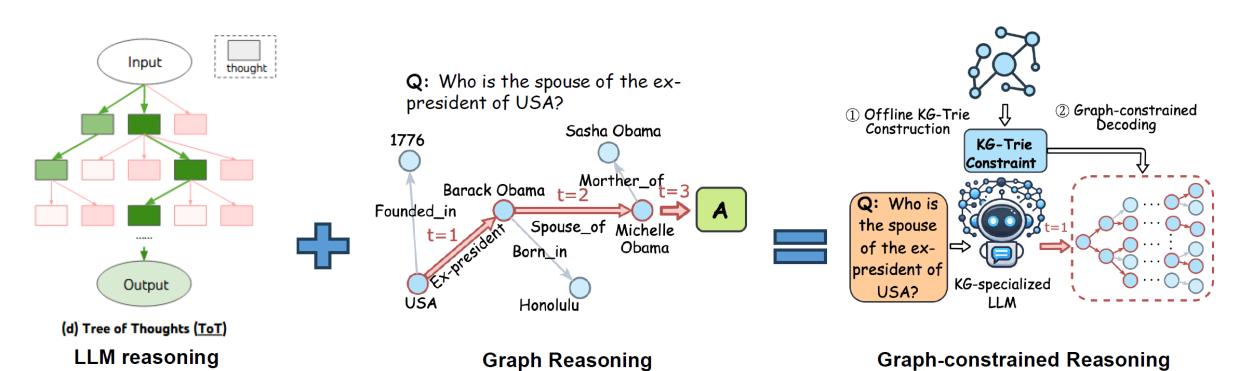
Retrieval-Reasoning: reason the answer on graphs with the plans.



KG-enhanced LLM Reasoning – GCR

Graph-constrained Reasoning (GCR):

 Incorporates KGs into the decoding process of LLMs to achieve KG-grounded faithful reasoning (decoding on graphs)







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Language Modeling vs. User Behavior Modeling

Language Modeling

- Dense world knowledge
- Text tokens (Ten thousands level)



User Behavior Modeling

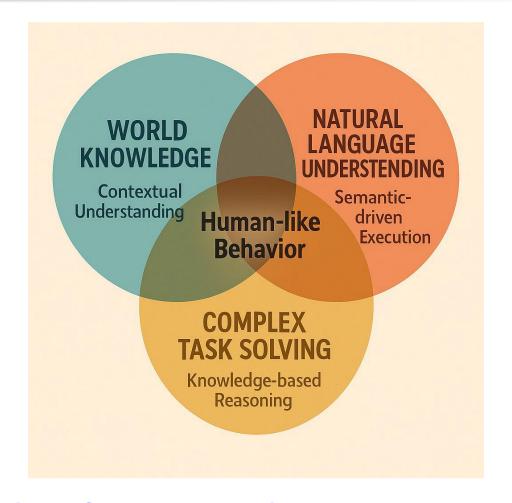
- Sparse user-item interactions
- Items (Billion to trillion level)

Large Language Models

☐ LLMs are machine learning models that can perform a variety of natural language processing (NLP) tasks

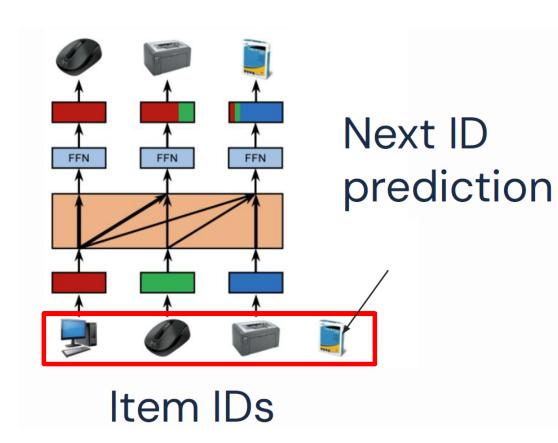


- ☐ Key features of LLMs:
 - ✓ World knowledge.
 - ✓ Natural language understanding.
 - ✓ Human-like behavior.



How can these features benefit recommender systems?

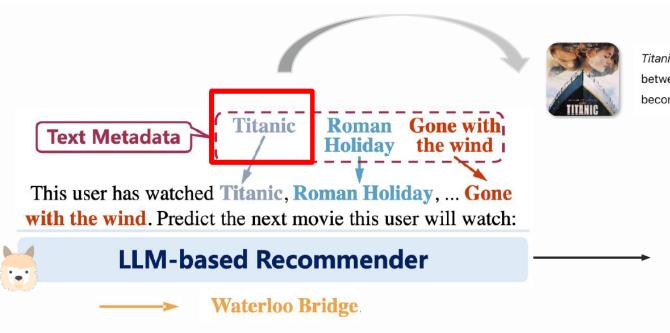
☐ (1) World knowledge



ID-based item modeling lack semantic meanings

Example: SASRec [ICDM'18]

☐ (1) World knowledge



LLM as sequential recommender

Titanic is a 1997 epic romance and disaster film directed by James Cameron, telling the tragic love story between Jack and Rose aboard the ill-fated RMS Titanic. It blends historical events with fictional drama, becoming one of the most iconic and emotionally powerful films of all time.

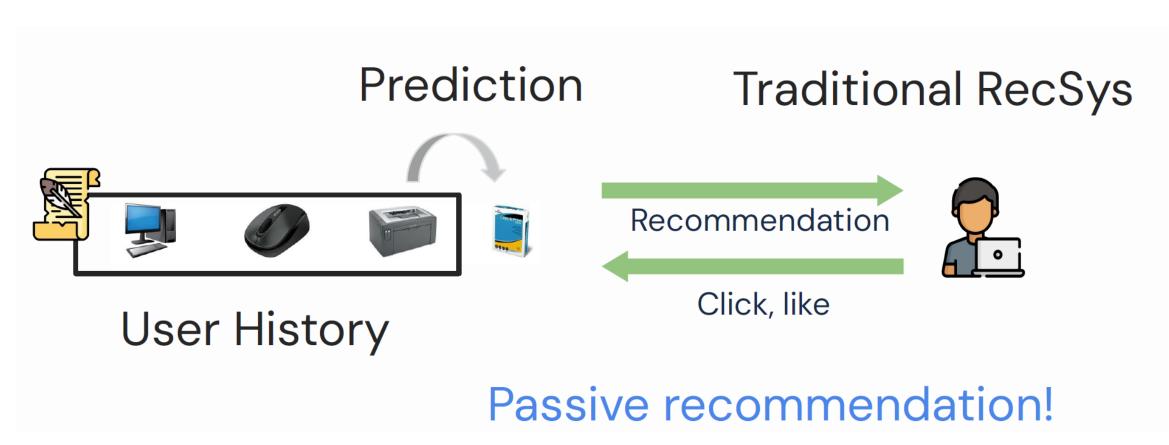
Abundant prior knowledge about items

Lower data requirement

Cross-domain ability

Cold-start ability

☐ (2) Natural language understanding.



☐ (2) Natural language understanding.





I would like to recommend...

Recommendation



Some scientific movies.

Click, like

LLM as conversational recommender

Interactive

User-friendly

More accurate



hello I'm open to any movie

Hi there. I would like to suggest some *comedies* you could watch, have you seen *The Wedding Singer* (1998)?



I have not seen it but I watched American Pie 2 (2001). I just watched Avengers: Infinity War (2018) and I liked it.



☐ (3) Human-like behavior.



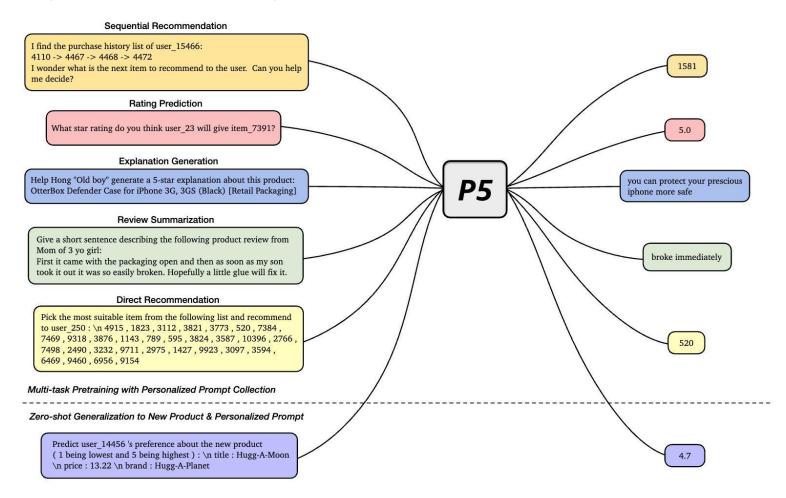
Generative Agents can (mostly) simulate human behaviors

- Cooperation
- Organization

Simulating user behaviors for evaluating recommenders.

LLM as Sequential Recommender

☐ Multi-task alignment (P5) -> general recommender



LLM as Sequential Recommender

☐ Training on different task prompts -> multiple recommendation abilities.

